

UTILITY BILLING ADVISORY COMMITTEE AGENDA MEETING LOCATION: ALEDO COMMUNITY CENTER 104 ROBINSON COURT ALEDO, TEXAS 76008 THURSDAY, NOVEMBER 30, 2023 6:00 P.M.

CALL REGULAR MEETING TO ORDER

- 1. CALL TO ORDER
- 2. COMMITTEE INTRODUCTIONS:
 - a. Introductions of Committee Members
 - b. Introduction of staff and consultants
- 3. COMMITTEE TRAINING CITY ATTORNEY:
 - a. Open Meetings Act
 - b. Public Information Act
 - c. Role of the Committee
 - d. How the Committee Functions
- 4. CITIZEN APPEARANCES: This is an opportunity for citizens to address the Utility Billing Advisory Board on any agenda item not listed for public hearing or any matter not posted on the agenda. This is the citizens' only opportunity to address the Utility Billing Advisory Board on agenda items not listed for public hearing. Individual citizen comments are normally limited to three (3) minutes; however, time limits can be adjusted by the presiding officer. Time is not transferable. The presiding officer may ask the citizen to hold their comment on an agenda item if the item is posted as a Public Hearing. The Utility Billing Advisory Board cannot by law take any action nor have any discussion or deliberations on any presentation made at this time concerning an item not listed on the agenda. The City Council will receive the information, and ask the City Manager to review the matter, or an item may be noticed on a future agenda for deliberation or action. Please sign in before the start of the meeting and provide the paper to the City Secretary.

5. OTHER BUSINESS:

- a. Overview of billing process, audit approach and expected outcomes and consideration of external factors impacting 2023 billed volumes Kara Shuror
- b. Update on actions taken to correct billing issues Blythe Reaves

6. ADJOURN

*Note: The board may act and/or vote upon any of the items listed on this agenda. THIS IS TO CERTIFY THIS NOTICE OF MEETING WAS POSTED ON THE CITY MALL BULLETIN BOARD AND THE CITY WEBSITE.

Deana McMulten, City Secretary

Date Posted 11 57 3 Time 11 DAM By

Date Removed _____By___

NOTE: THIS FACILITY IS WHEELCHAIR ACCESSIBLE AND ACCESSIBLE PARKING SPACES ARE AVAILABLE. REQUESTS FOR OTHER ACCOMMODATIONS MUST BE MADE 48 HOURS PRIOR TO THIS MEETING. PLEASE CONTACT THE CITY SECRETARY'S OFFICE AT 817- 441-7016 OR FAX 817-441-7520.